

New Whatwire Email Accounts

To set up your new Whatwire email account(s), notify Whatwire of the desired email address and then select one of the following:

- A. If you are using [Microsoft Outlook Express](#) please use the following steps:
1. Launch Outlook Express.
 2. Click "Tools" at the top of the page, then click "Accounts", click the "Mail" tab, then click the "Add" button on the right and then click the "Mail" button.
 3. Type in your name as you would like it to appear, click "Next".
 4. Type in your email address (someone@what-wire.com), click "Next".
 5. Do not change the incoming mail server (POP3), POP3 is correct. Add the following information for your incoming and outgoing mail server:
Incoming Mail: pop.what-wire.com
Outgoing Mail: smtp.what-wire.com
Click "Next"
 6. Your "Account name" is your full email address. Enter your password, click "Next".
 7. Click the "Finish" button.
 8. Click the "Properties" button, then select the "Servers" tab,
 9. At the bottom of the servers page, select (enable) "My server requires authentication" box, then click the "Apply" box, click the "OK" button and the "Close" button.
- B. If you are using [Microsoft Outlook](#) please use the following steps:
1. Launch Outlook.
 2. Click "Tools" at the top of the page, then click "Email Accounts", click "Add a New e-mail Account" and then click "Next".
 3. Select "POP3" and click "Next".
 4. Enter your name, email address (i.e., someone@what-wire.com), username (is your email address) and password. Incoming mail server is pop.what-wire.com, outgoing email server is smtp.what-wire.com and the "Remember Password" box should be checked. In the lower right corner, click the button "More Settings", then select "Outgoing Server" tab and the "My outgoing server (SMTP) requires authentication" box and "Use same settings as my incoming mail server" box should both be checked (enabled), click the "OK" button then click "Next".
 5. Click the "Finish" button.

To check email when away from home (i.e., vacation, etc.) or to change your email password, go to the Whatwire website at www.what-wire.com, click "Login to check your Webmail" (lower right corner of page). A security alert will appear on your screen, please click the "Yes" button to accept the security certificate. A login box will appear, type in your username (i.e., email address) and password, click "OK". Select "SquirrelMail" or "Horde" to check your email.

To change your password, click "Change Password" on Webmail main page.

If you have any questions please contact us at:

Email: support@what-wire.com

Telephone: 970-352-0023